



Chestergates Veterinary Training Centre: Mission, Vision and Values

September 2021

At Chestergates Veterinary Training Centre we are proud to be fully committed to our learners and colleagues. Our mission and vision are linked to those of CVS Group UK but are focused on our school and the delivery of the training and development we offer.

Vision is to be the Training Provider of choice for our learners, colleagues and employers

Mission is to provide high quality training and ensure this is accessible to all learners of all abilities to allow them to succeed in their chosen career.

We hold four values as core to our delivery of our training programs that will help us create and maintain the culture of a safe and supportive learning environment for everyone as we work towards our Vision. These values are that we have a **Learner Focus** so as to support them in their growth, we **Commit to Excellence** in order to provide the best possible training and we will have **Success Through Our People** to enable the best future outcome. All of this will be achieved with **Honesty and Integrity** at our core.

Our Values

Learner focus

- We value all our learners and treat them with warmth and respect
- We communicate with employers and learners to maximise the development of knowledge, skills, behaviours and professional responsibility.
- We offer a safe and nurturing environment
- We understand and manage expectations
- We are focused on our learners needs
- We make our learners feel welcome
- We appreciate and act upon feedback
- We develop all learners and enhance the personal characteristics needed to build a successful career
- We ensure every learner has the same opportunities regardless of the starting point

Commitment to excellence

- We accept feedback in a positive way and act upon it
- We deliver a high quality service that differentiates us from others
- We strive to find better ways of working, for our learners, employers and employees.
- We demonstrate professionalism at all times
- We work closely with awarding and regulatory bodies to provide the best training possible

Success through our people

- We train everybody to do their job and provide progressive learning and development opportunities
- We provide colleagues with the correct tools/resources to do their job
- We value employee feedback
- We foster a collaborative and mutually supportive working environment for our colleagues
- We assist all our colleagues in achieving their career within the centre

Honesty and integrity

- We are accessible to all
- We are fair and transparent
- We act with integrity in all we do
- We are open to feedback
- We keep our commitments
- We give praise and encouragement to all learners
- We prepare our learners for professional registration.